



Access Transit

Baggage Policy

This policy outlines the guidelines and expectations for baggage, and other personal items passengers may bring on board Access Transit.

Customers and their attendants/companions are permitted to bring personal items and baggage while on Access Transit. These items are permitted under the following conditions:

Personal Items:

- Personal items are permitted to be carried by customers, companions and attendants and are not considered to be baggage for the purposes of this policy.
- Personal items are items that are small enough to fit within the passengers designated space such as their lap, and do not impede the safety devices aboard the bus.
- Examples of personal items include small purses, cell phone carrying cases, small backpacks, etc.
- All persons travelling on Access Transit are required to manage their personal items by themselves without assistance from the operator. This includes being able to safely load and unload their personal items on and off the bus to their destination.

Travel Luggage:

- Travel luggage is not permitted on Access Transit services.

Non-Secured Baggage:

- Customers who opt to carry and hold their own baggage while on board the bus are permitted to carry up to **two bags** under the following conditions:
 - (1) Customer can carry the bags themselves. This includes being able to safely load and unload their non-secured baggage on and off the bus to their destination. For safety reasons, operators are not permitted to carry customer bags under any circumstances.
 - (2) Customers can hold the bags for the entire duration of the trip, preventing items from becoming loose while the Access Transit vehicle is in operation.
 - (3) The baggage does not obstruct adjacent seating areas or aisles.
- Attendants/companions are permitted to carry up to two bags of their own permitted they meet the above criteria.

Contact

☎ 306-975-3555

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422 46th Street

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Secured Baggage:

- Customers are permitted to bring up to **four bags** to their medical device (wheelchair, walker, scooter) under the following conditions:
 - (1) The bags are secured to the medical device to ensure they stay in place while the Access Transit vehicle is in operation.
 - (a) Secured means that the baggage is safely attached or fastened to the medical device in a way that prevents it from becoming loose, falling off or causing any risk to the customer, other customers on the bus or the operator.
 - (b) The securing method can vary but can include the use of straps, clips, or custom attachments to hold items in place during transport or use.
 - (2) The bags do not impede the ability to safely secure and utilize the medical device.
- For safety reasons, medical devices with baggage attached to them cannot be lifted by our operators under any circumstances.

Rolling Baggage/Grocery Carts:

- Rolling baggage/grocery carts (cart) are permitted to be brought aboard Access Transit buses.
- A limit of **one cart** is permitted per customer. Attendants and companions are not permitted to bring their own cart.
- For safety reasons, the small baggage cart is required to be secured by our operators and cannot be held onto by the customer while the bus is in operation.
- The use of the lift to load the customer's cart on and off the bus is permitted however, the operator cannot assist with the cart to and from the customer's destination to the bus under any circumstances. It is the customer's responsibility to get their cart to and from the bus.
- Customers utilizing a mobility device are not permitted to bring a rolling baggage/grocery cart unless an attendant or companion assists the customer with the cart for the duration of their trip.
- To bring a cart onboard the bus, the following conditions must be met:
 - (1) Carts must be no larger than 15x15x42".
 - (2) Access Transit is notified at the time of booking that the customer will be bringing a cart on the bus. This is done to ensure there is enough room aboard the bus to safely secure the cart. Failure to do so may result in a refusal of service if there is no space available to secure the cart.

Disclaimer: Access Transit is not responsible for any damages to personal items, baggage or carts.

Failure to Comply

Customers who bring more than the allowable baggage outlined in this policy will be asked to leave the baggage behind or will be required to cancel the trip and will be required to find their own alternate transportation.

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