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Class Pass Program

Booking a Trip

- 1. Determine where your class will be traveling and then using Google Transit determine if that destination can be reached using regular transit routes.
- 2. Using Google Transit or the Transit app on mobile determine what time and routes will be best for your class trip.
- If the transit times provided will work for your class trip visit saskatoontransit.ca/class-trips at least two weeks prior to the trip and fill out the application form.
- 4. Once the application is submitted Transit staff will review. If the trip is approved you will be emailed an access code which will allow you to download your class pass. If the trip is denied you will be contacted by Transit staff as to why. Response time will be approximately 2 to 3 business days.
- 5. Prior to traveling ensure you are aware of the route(s) you are traveling, the bus stop location(s), arrival and departure time(s) of the buses and any transfers that may be required to your final destination. Also, ensure students are aware of proper bus etiquette. (saskatoontransit.ca/rider-guide/transit-101)
- 6. Ensure your class is at the bus stop with time to spare.
- 7. Upon entering the bus, show the driver your ticket and ensure all students are safely aboard.



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Class Pass - Frequently Asked Questions

What is the Class Pass Program?

The program offers free service to teachers, chaperones and students (up to 35 total passengers) on regular transit routes for class trips within city limits. It is offered to all grades in both school boards. The program aims to eliminate the barrier of transportation costs for teachers while increasing ridership for Saskatoon Transit.

Who books the trip?

Teachers are required to submit an application for their field trip online at saskatoontransit.ca/class-trips. Applications for a trip must be submitted at least two weeks prior to the requested date. Applications submitted after this period will not be accepted.

How do teachers plan a trip?

To plan a trip with Saskatoon Transit, teachers are encouraged to use Google Transit or the Transit app on mobile. If there are any questions about a trip please contact Saskatoon Transit Customer Service at 306-975-3100.

When can a class travel?

Classes are permitted to travel at no cost between 9:00 a.m. and 3:00 p.m. If a class wishes to gain access to transit service outside of these times, regular fares will apply. Saskatoon Transit reserves the right to deny a trip once it is requested and cannot guarantee that all trips will be approved.

Can multiple classes travel at once?

Only one class will be permitted to travel on a bus at one time. Should multiple classes wish to travel to one destination they will be required to stagger their trips over multiple departure times or make other arrangements.

Will the bus wait if a class is late?

Buses will not wait for classes, it is the teacher's responsibility to ensure the class is at the stop on time. Teachers should be aware that buses can sometimes be running a few minutes late or early so they are encouraged to arrive to bus stops early and use the real-time Transit or Google Maps app.

What happens if the bus is late or a class doesn't get to a destination on time?

Saskatoon Transit accepts no responsibility if a late trip results in a financial burden or a missed opportunity for students.



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What if my destination is not on a regular route?

Saskatoon Transit will not detour off of regular routes to get a class closer to their destination. If the final destination is not on the regular transit route classes will be required to walk from the regular stop to their final destination. If the teacher feels for any reason that the class cannot walk from the stop then it is the responsibility of the teacher to make other arrangements.

Will everyone get a seat?

Because classes will be traveling on regular transit routes a seat in not guaranteed. Students should be reminded of the priority seating guidelines and proper transit etiquette before riding. (saskatoontransit.ca/rider-guide/transit-101)

Is it guaranteed that the bus will show up?

On occasion unforeseen circumstances can cause a bus to not arrive or stop at specific parts of a route. Though this is unlikely, it can happen due to mechanical failure, over capacity, major traffic congestion and other unforeseen circumstances. We encourage you to use the real-time Transit or Google Transit app, service alerts will be issued on this platform.



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Transit Etiquette

Riding with Saskatoon Transit means you're sharing space with other passengers and our operators. Here are some basic etiquette tips to help make everyone's trip as enjoyable as possible.

- 1. **Courtesy seating** All of our buses are equipped with designated seats for passengers who may need a little extra help. If you are in one of these seats, offering it to someone who may need it more than you is a simple and easy way to improve everyone's experience on the bus.
- 2. **Personal audio devices** Listening to music can be a great way to pass the time while riding on the bus although, if other people can hear it, it's too loud. Please respect that some like to enjoy a quiet ride and keep your music to a reasonable volume.
- 3. **Food and drink** If you are going to eat or drink while riding with Saskatoon Transit, please be tidy and take your garbage with you to properly dispose of in a garbage or recycling bin.
- 4. **Cell phones** Talking on your cell phone is acceptable behaviour while riding the bus, but keep your conversation quiet so not to share it with the rest of the bus. For your own privacy and for the courtesy of other passengers please keep your voice quiet.
- 5. Keep aisles clear Travelling with bags, laptops, strollers or other items is acceptable on Saskatoon Transit. Please remember to keep these items tucked away as much as possible to keep aisles clear so people can move through the bus safely and easily. It's also a kind gesture to remove your items from an available seat to allow room for another passenger to sit.
- 6. **Doorways are for entering and exiting the bus** When the bus is full, it can be tempting to stand or lean near an exit. To ensure that people can safely get on or off the bus we ask that you keep the exits clear.
- 7. **Sharing space** After a long day, it's nice to be able to sit down and relax on the bus. Please keep free seats clear of items and available for someone to use.



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Terms of Use

- 1. The supervising teacher shall be the primary contact with transit staff.
- 2. Classes can only gain free access to transit service from 9:00 a.m. to 3:00 p.m. Service outside of these hours will be charged at the regular single ride rate.
- 3. A printed version of the Class Pass will need to be presented upon entry of the bus to and from your destination.
- 4. The supervising teacher, teacher assistant or parent chaperon(s) will be responsible for supervising students while on the bus and addressing any issues, as required.
- 5. If an incident takes place and the Transit staff were not satisfied with the level of supervision or response, Saskatoon Transit may suspend a class or school from participating in this program for a time.
- 6. Teachers must submit the application form online a minimum of two weeks before the field trip is to occur.
- 7. Saskatoon Transit will not be responsible for any financial hardship caused by the late or early arrival of a bus.
- 8. The supervising teacher is responsible for ensuring their class is traveling on the correct routes at the correct times.
- 9. Classes will use regularly scheduled routes, buses will not wait for late students or classes, as they are required to maintain the schedule of their route.

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