

3-Day Booking Window

Reminder of how to use the three-day booking:

Today is:	▶	Book travel for:
Sunday	▶	Wednesday
Monday	▶	Thursday
Tuesday	▶	Friday
Wednesday	▶	Saturday
Thursday	▶	Sunday
Friday	▶	Monday
Saturday	▶	Tuesday

Saskatoon Transit Family of Services

Did you know?

- ▶ You use the **same fare card** on a fixed-route bus as you use on Access.
- ▶ All fixed-route buses are **fully accessible** with front door ramps.
- ▶ Transit offers an **on-demand service** to and from any bus stop in the city.

If you can't get the trip you want or need on Access, book an on-demand trip to your nearest bus stop! Learn more about On-Demand Transit at SaskatoonTransit.ca/OnDemand.

Or simply download the app called *On Demand Transit* from the Google Play or Apple App Store for free!



Online Booking

Request your trip online:
SaskatoonTransit.ca/Access
An email will be sent back to confirm the trip.

Click ▶ **Booking a Trip** on the left side of the page.

Tips & Tricks

Did you leave something behind on the bus?

We don't often have much left behind, but if you do, give our office a call. We will hold it for you until you ride again.

Call our offices anytime at **306-975-3555** or email AccessTransit@saskatoon.ca to see if we have your lost item.

Booking a trip for an appointment?

Did you know that when you book a trip for an appointment, you don't have to calculate how early you must be picked up? Just let the clerks know you have a "Late Arrival Time." That means that you must be at your destination no later than a specific time and the booking system will take care of the rest. If you are booking for an appointment where you can't be late, always let the clerks know and they will take care of the rest!

Supervisor Spotlight



Tina Zavialez

Hello Access Transit customers! My name is Tina Zavialez, I've been working at Access Transit since June 2004. I started as a part time Booking and Scheduling Clerk and then in January 2013 I was promoted to Supervisor. I have loved working for Access Transit for the last 17 years and feel extremely blessed to be part of such an amazing team.

I have 2 children, Courtney (22) and Riley (17), and I am married to my best friend Kelvin. I have 2 Cocker Spaniels Benji and Holly, 2 cats Cody and Tigger and a saltwater fish tank with 2 Nemo's, Dori the Regal tang, a yellow tang named Lemon and my favorite fish a blue spotted jaw fish named Eugene.

When I'm not at work, I'm an avid True Crime podcast listener and I love to bake and experiment with new recipes for my family. I also have a secret passion for Pokémon Go and love to spend time walking in our beautiful city.

Message from the Manager

Welcome to spring! What a year it has been. We have been living in a pandemic for over a year now, but with spring comes hope of renewal, and a fresh beginning.

At Access we are beginning to see more and more trips being taken. As more people get their vaccines and our province opens there is hope we can return to visiting in-person and enjoying a hug from family and friends.

The slower times have allowed us to focus on implementing technology behind the scenes and improving services for our customers. The On-Demand Service offered by fixed-route transit is one of those features that allows the opportunity for riders to book a trip from any bus stop in the city to another bus stop from 6:30 AM - 6:00 PM Monday to Friday. Also, the implementation of new Mobile Ticketing technology on June 15 will allow for a faster more convenient way to purchase and use tickets on Access.

On-Demand means you can take a fixed-route transit bus from one bus stop to another using the **"On-Demand Transit" app**, booking the trip online at SaskatoonTransit.ca/OnDemand, or calling **306-975-3100**. More information is included within this newsletter. The flexibility of the On-Demand service means you have another option for travel within Saskatoon.

Mobile Ticketing allows to buy and store tickets and passes on your mobile device. You'll see more information coming out about that service soon! You will no longer have to worry about getting downtown or to one of the vendor locations to buy your bus pass. You will have everything you need right in the palm of your hand with your mobile device. All existing Access customers will be able to work closely with the Access Booking and Scheduling Clerks to get set up to use this service.

I look forward to seeing what the rest of 2021 has in store for us. I think we're off to a great start!

Take care,

Tracey Davis

Access Transit Manager

Britain decided they will start driving on the right side of the road. To ease people into the transition they will start with busses and trucks this week and normal cars next month.

Annual Report

The transit industry really came together in 2020. To learn from each other how to operate safely during a pandemic. This past year, the residents of Saskatoon were in it together, and our annual report focuses on what we accomplished in 2020 as a transit family. Thank you for staying connected.

To read Saskatoon Transit's 2020 Annual Report visit:
SaskatoonTransit.ca/about-us/our-performance

ThinkTransit Award of Excellence

On April 27 Jim McDonald, Director of Saskatoon Transit, was awarded the Advancement Award from the ThinkTransit Awards of Excellence.

The Advancement Award recognizes transit agencies, organizations, and individuals who are striving to expand the boundaries of transit—making the seemingly impossible, possible, and redefining the shape of success in the process. This award is a testament to the work that Jim and his team at Saskatoon Transit have accomplished through maximizing technology, and continuous improvement while aligning with industry best practices of routing, operations, and workforce.

Congratulations Jim and Saskatoon Transit!

For more info on the ThinkTransit Awards of Excellence visit:
trapezgroup.com/thinktransit/awards

Experience Transit Travel Training

The Experience Transit Travel Training program is available for those who may be interested in adding fixed-route transit to their transportation options. The program is a personalized, 60-minute training to introduce you to transit and teach you how to use fixed-route transit services independently. Training is customized to fit your lifestyle, travel needs and abilities. The program includes:

- ▶ Trip planning (maps and schedules and the transit app)
- ▶ Wayfinding and navigation
- ▶ Paying fares
- ▶ Boarding and exiting
- ▶ Accessible features
- ▶ Problem solving tips for when unexpected challenges occur

If you are interested in trying fixed-route transit but are nervous about what to do, let us know. Email Transit.Services@saskatoon.ca or call 306-975-3100 to sign up for travel training.

2021 Stat Holidays and other important dates

- ▶ **Pride Month**
June
- ▶ **Mobile Ticketing launch**
Tuesday, June 15
- ▶ **Father's Day**
Sunday, June 20
- ▶ **National Aboriginal Day**
Monday, June 21
- ▶ **Canada Day**
Thursday, July 1
- ▶ **Civic Holiday**
Monday, August 2
- ▶ **Labour Day**
Monday, September 6
- ▶ **Orange Shirt Day**
Thursday, September 30
- ▶ **Thanksgiving**
Monday, October 11
- ▶ **Halloween**
Sunday, October 31
- ▶ **Remembrance Day**
Thursday, November 11
- ▶ **Christmas Day**
Saturday, December 25
- ▶ **Boxing Day**
Sunday, December 26
- ▶ **New Year's Eve**
Friday, December 31

I hopped on the bus earlier today. After a while the driver told me to sit down like everyone else.

Low-Floor Buses

As part of regular transit funding, in part by the Provincial Transit Assistance for People with Disabilities (TAPD) program, Access Transit purchased two low-floor buses. These new buses will allow those with reduced mobility the freedom and independence of using a ramp versus a lift to enter and exit the bus.



These buses feature a ramp and an innovative inQline system to assist operators in loading manual wheelchairs safely using the ramp. The low floor design removes the need to use a lift to gain access to the bus, creating an improved customer experience. You should see these buses on the road soon!

Safe Bus

Developed in partnership with Child & Youth Friendly Saskatoon in June 2000, Safe Bus was designed to assist anyone, of any age, that needs immediate shelter or needs to contact emergency services. By simply and safely flagging down a bus or going to a parked bus, transit operators will immediately contact emergency services directly through the on-bus radio system and give the person in peril a safe place to wait.



You do not need to pay to use the Safe Bus.

Flagging down a bus safely is as easy as standing at a stop or on a sidewalk and waving your hand in the air. The driver will recognize you as a person in need and stop for you. Never step onto the roadway to flag down a bus.

The Safe Bus Program is part of the City of Saskatoon's ongoing commitment to improving the safety of citizens and enhancing the quality of life in Saskatoon.

Taxis



As we continue to partner with Riide to provide trips at Access, you may see a variety of logos arriving at your door. Vehicles with any of the following logos may be dispatched to perform your trip:



Taxis are expected to provide the same level of service as an Access bus. Please let us know if you encounter any issues when traveling by taxi.

Mandatory Masks

As per Saskatchewan Health Authority's mandate, masks are mandatory in all public spaces, including Transit.

Since it may have been a while since you've taken a ride on Access, just a reminder that you need to wear a mask for the duration of your trip. Operators cannot help you put on your mask or take it off.

Contact Us

✉ AccessTransit@Saskatoon.ca

🏠 SaskatoonTransit.ca/Access

🐦 [@stoontransit](https://twitter.com/stoontransit)

Booking and Scheduling ☎ **306-975-3555**

Customer Service ☎ **306-975-3100**

Return Undeliverable
Canadian Addresses to:
ACCESS TRANSIT
422 46TH ST E
SASKATOON SK S7K 0W9
accesstransit@saskatoon.ca

